



EMERGENCY MEDICAL CARE COMMITTEE

CONTRA COSTA COUNTY

MEETING MINUTES

June 12, 2019

<u>Members Present Representing</u>	
<p>Chair: Kacey Hansen <i>Trauma Center (CC Contract)</i> Vice Chair: Gary Napper <i>Public Managers' Association</i> Executive Committee: Jon King <i>Police Chiefs' Association</i> Ellen Leng <i>Alameda-Contra Costa Medical Association</i></p> <p>Michele Bell <i>Air Medical Transportation Provider</i> Terence Carey <i>Contra Costa Fire Chiefs' Association</i> Jack Clapp <i>Public Provider Field Paramedic</i> John Duggan <i>Ambulance Providers (CC Contract)</i> David Goldstein <i>EMS Agency Medical Director</i> James Lambert <i>Hospital Council Bay Area Division</i> David Lilienstein <i>Emergency Dept. Physicians (CC Receiving Hospital)</i> David Samuelson <i>Emergency Nurses Assoc. East Bay</i> Karin Schnaider <i>District III</i> Allan Tobias <i>District IV</i> Jason Vorhauer <i>Contra Costa Office of the Sheriff</i></p> <p><u>Members Absent Representing</u> Mark Forrette <i>District II</i> Pat Frost <i>EMS Agency Director</i> Ara Gregorian <i>California Highway Patrol</i> Elaina Petrucci <i>Gunn American Heart Association</i> Jennifer Lucas <i>American Red Cross</i> Cameron Metzger <i>EMS Training Institution</i> Denise Pangelinan <i>Communications Center Managers' Assoc.</i></p>	<p><u>STAFF PRESENT</u> Aaron Doyle <i>Contra Costa County EMS</i> Mia Fairbanks <i>Contra Costa County EMS</i> Rachel Morris <i>Contra Costa County EMS</i> Gia Prado <i>Contra Costa County EMS</i></p> <p><u>OTHERS PRESENT</u> Adam Blitz <i>Falck Ambulance</i> Joe Greaves <i>Alameda-Contra Costa Medical Association</i> Chad Newland <i>American Medical Response</i> Jill Ray <i>District II</i> Hannah Robbins <i>Alameda-Contra Costa Medical Association</i> Rebecca Rozen <i>Hospital Council of Northern and Central California</i> Bill Sugiyama <i>Falck Ambulance</i></p>

Chair Hansen called the meeting to order at 4:06 p.m.

1.	<i>Introduction of Members and Guests</i>
2.	<i>Approval of Minutes from March 13, 2019</i> Member King motioned to approve the Minutes from March 13, 2019. Member Vorhauer seconded; none opposed. Motion passed. March 2019 minutes are approved.
3.	<i>Comments from the Public</i> No Comments
4.	<i>Chair's Report - Kacey Hansen, EMCC Chair</i> Chair Hansen reported that John Muir Medical Center has been re-designated for an additional ten (10) years as the County's level II Trauma Center.
5.	<i>Members' Reports</i> Member Napper announced that after a 42-year career, including 35 years as City Manager for the City of Clayton, he is retiring, and this will be his last EMCC meeting.
6.	<i>EMCC Officer Nominating Committee and Elections Discussion</i> Per the Bylaws, it is time to identify EMCC members who are willing to participate on the EMCC Officer Nominating Committee. Current officers cannot participate on the nominating committee, so other members are needed to volunteer to serve. Karin Schnaider, District III Consumer Representative, and David Samuelson, Emergency Nurses Association East Bay Representative volunteered to serve on the nominating committee.
7.	<i>EMCC Legislative Update</i> No Report
8.	<i>Fire Chiefs' Report – Chief Terry Carey, Contra Costa County Fire Protection District (CCCFPD)</i> -Spreading awareness that fire season is here – fire departments are very busy. Expect spikes in calls for fire resources. Members discussed drones negatively impacting emergency scenes and air ambulance services. Chair Hansen said John Muir

	<p>has had the same issue with the roof top helipad and wonders if there is opportunity to engage media for 'no drones'. Member King said his organization is pushing out alerts via Nixle or Next Door, and he may work with Sheriff's Office and County Fire Chiefs to see if something can be pushed out. Chair Hansen offered that the EMCC could produce a letter of support if needed. Member Vorhauer added that CALOES sent out notice about rolling blackouts, and groups may want to communicate cooling centers available to public. Members agreed awareness is important.</p>
9.	<p><i>Quarterly Update on Alliance Ambulance Services – Chief Terry Carey, Contra Costa County Fire Protection District (CCCFPD)</i> - Alliance has been working on reacting to strain on system from heat related calls - especially in East County. Treating heat like flu season – system is impacted and affecting arrival times of ambulances. Newland with AMR - Region 2 mutual aid request from San Francisco because of high heat, 93 degrees out; AMR was able to send out an ambulance.</p>
10.	<p><i>EMS Medical Director's Report - David Goldstein, MD, Contra Costa EMS Agency Medical Director</i> Member Goldstein reported on starting the process for revision of 2020 prehospital protocols. Changes may include broadening choice of pain medicines; changing of invasive airway devices.</p>
11.	<p><i>Ambulance Patient Offload Times (APOT) Update: Report on Current Status – APOT Workgroup</i> Member Carey and Chad Newland, AMR Operations Manager, presented on APOT from the Alliance perspective. It is a statewide and a national issue, with Contra Costa County actually doing a better job at managing patient offload times better than some other counties. They provided the following information - APOT is the time from when ambulance arrives to the time patient is placed in care of doctor/nurse and placed in bed/gurney, etc. APOT1 is a standardized calculation. APOT 2 is a bucket calculation - can be viewed from LiveStories on CCEMS website. APOT1 does not take into account the impact EMS providers feel during excessive delays, so it is a skewed calculation. Overall, APOT times have increased over the last three (3) years and have become more unpredictable. Total APOT hours over 20 minutes by month have increased over the last three (3) years. ALS and BLS providers are having a hard time knowing how to staff because they cannot predict APOT. APOT impacts in 4 areas: 1. Patient Care; 2. EMS System; 3. EMS Provider; 4. Financial. When all units are "on the walls" there are less units to respond to calls. APOT delays can contribute to personnel burnout because of excessive holdovers. Financial Impacts: increase up to almost one million dollars cost per year in 2019 (data since 2016). Efforts to mitigate APOT delays include a stronger partnership between the Alliance/Hospital Council workgroup; the group has met monthly and looked to create solutions. Committee focused on 'never events' (over 60 minutes) to try to solve those issues first. Ideas to move forward: 1. support efforts to transport patients to alternate destinations, ex. go to sobering center/warming center instead of hospital; 2. Penalties to hospitals that fail to meet APOT 1; 3. "Executive Influence" - key hospital personnel can help reduce APOT times; 4. Impose cost recovery measures to offset the cost of APOT delays. Presentation followed by group discussion. Idea given for other groups to present on what APOT means from their/other perspectives. APOT Workgroup has been formed and future meeting dates will be communicated moving forward.</p>
12.	<p><i>Discussion and Request for Letter of Support for Additional EMS System Dedicated Funding</i> This agenda item was presented by Member Goldstein on behalf of Member Frost and the LEMSA. Member Frost has been working with the Finance Committee to explore timing for a future EMS ballot measure. A lack of dedicated funding could negatively impact EMS System operations. Member Frost is asking for letter of support from EMCC to the BOS for dedicated EMS funding. Chair Hansen wishes to wait until Member Frost is present to address the action item. Vice Chair Napper added that he encourages whoever fills the Public Managers' Association seat to work closely with the LEMSA on the ballot measure effort because they could provide guidance on correct timing, etc.</p>
13.	<p><i>EMS Director's Report – David Goldstein, MD for Pat Frost, Contra Costa EMS Agency Director</i> - Joanny All and Ben Keizer of AMR have joined the EMS Agency as Prehospital Care Coordinators. Joanny is supporting Quality programs associated with Cardiac Arrest, EMSC and Quality. Ben is supporting professional standards, CE programs, and compliance. Joanny and Ben filled previously vacant positions. - San Ramon RFP – the Board of Supervisors (BOS) approved a one-year non-exclusive area contract extension to allow SRVFPD further exploration of 224 rights. It is a question of whether there are 224 rights in the operating area for San Ramon. LEMSA and County Counsel has done a comprehensive review of records and will bring issue back to BOS for further direction. - Ambulance Ordinance – No update from previous report. - EMS Authority (EMSA) Updates – Dr. Howard Backer has announced his retirement. The Governor will need to make a new appointment for State Medical Director. EMSA has eliminated several long-standing guidelines LEMSAs have been required to use in procurement and reporting as underground legislation. These include competitive process for creating exclusive operating areas; and, EMS System Standards and Guidelines. This does not change the requirement for RFP for competitive areas to be approved by the EMSA which is governed by statute but does allow LEMSA more freedom to create RFPs of longer duration. It is undetermined if this could impact RFP process for San Ramon. - ePOLST (electronic Physician Order for Life Sustaining Treatment) Update – currently in data evaluation stage.</p>
14.	<p><i>Proposed agenda item(s) for September 11, 2019:</i></p>
15.	<p><i>Adjournment at 5:06pm</i></p>