

Contra Costa County Emergency Medical Services

Contra Costa County Fire Protection District Response Time Compliance Report - Priority 3* Calls

2016

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Reporting Period:	1/1 - 1/31	2/1 - 2/29	2/25 - 3/25	3/19 - 4/17	4/20 - 5/19	5/19 - 6/17	6/27 - 7/26	7/26 - 8/21	8/27 - 9/25	9/24 - 10/23	10/30 - 11/28	12/31 - 01/29
Total Number Priority 1 Calls	5165	4824	4947	4791	4756	4716	4680	4218	4803	4712	4809	4967
Total Number BLS Priority 1 Calls	0	0	0	0	0	0	0	0	0	0	0	0
ALS Compliance	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Zone A												
Total Number Priority 1 Calls	872	707	694	652	659	660	699	617	716	723	742	771
Total Priority 1 Penalty Calls	63	86	61	39	39	42	38	28	40	34	31	49
Response Time Compliance	92.78%	87.84%	91.21%	94.02%	94.08%	93.64%	94.56%	95.46%	94.41%	95.30%	95.82%	93.64%
Zone B												
Total Number Priority 1 Calls	735	737	756	796	744	708	713	670	777	776	783	783
Total Priority 1 Penalty Calls	41	65	70	43	23	28	38	35	48	45	30	44
Response Time Compliance	94.42%	91.18%	90.74%	94.60%	96.91%	96.05%	94.67%	94.78%	93.82%	94.20%	96.17%	94.38%
Zone C												
Total Number Priority 1 Calls	1931	1831	1837	1806	1728	1738	1728	1536	1732	1724	1744	1869
Total Priority 1 Penalty Calls	164	163	156	115	112	78	93	82	81	86	78	89
Response Time Compliance	91.51%	91.10%	91.51%	93.63%	93.52%	95.51%	94.62%	94.66%	95.32%	95.01%	95.53%	95.24%
Zone D												
Total Number Priority 1 Calls	1627	1549	1660	1537	1625	1610	1540	1395	1578	1489	1540	1544
Total Priority 1 Penalty Calls	120	156	132	100	89	70	95	79	97	75	84	81
Response Time Compliance	92.62%	89.93%	92.05%	93.49%	94.52%	95.65%	93.83%	94.34%	93.85%	94.96%	94.55%	94.75%

*Responses with lights and sirens

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Total Number Priority 3 Calls	2395	2386	2421	2434	2511	2384	2238	2029	2295	2262	2205	2311
Zone A												
Total Number Priority 3 Calls	343	411	350	367	330	305	269	264	306	312	304	294
Total Priority 3 Penalty Calls	5	5	7	3	1	0	0	0	3	4	2	3
Response Time Compliance	98.54%	98.78%	98.00%	99.18%	99.70%	100.00%	100.00%	100.00%	99.02%	98.72%	99.34%	98.98%
Zone B												
Total Number Priority 3 Calls	360	383	428	385	372	382	323	295	366	336	315	352
Total Priority 3 Penalty Calls	3	5	1	0	4	0	0	1	3	2	1	1
Response Time Compliance	99.17%	98.69%	99.77%	100.00%	98.92%	100.00%	100.00%	99.66%	99.18%	99.40%	99.68%	99.72%
Zone C												
Total Number Priority 3 Calls	859	833	884	886	931	850	869	810	843	856	832	898
Total Priority 3 Penalty Calls	15	7	5	8	4	1	1	1	2	6	5	3
Response Time Compliance	98.25%	99.16%	99.43%	99.10%	99.57%	99.88%	99.88%	99.88%	99.76%	99.30%	99.40%	99.67%
Zone D												
Total Number Priority 3 Calls	833	759	759	796	878	847	777	660	780	758	754	767
Total Priority 3 Penalty Calls	10	8	3	6	6	1	6	5	2	2	0	4
Response Time Compliance	98.80%	98.95%	99.60%	99.25%	99.32%	99.88%	99.23%	99.24%	99.74%	99.74%	100.00%	99.48%

*Responses without lights and sirens