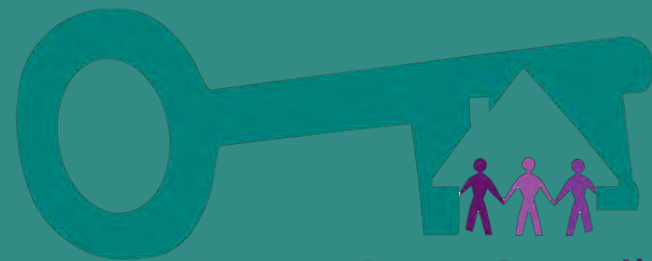


# COUNCIL ON HOMELESSNESS EXECUTIVE BOARD MEETING

JULY 24, 2015, 8:30 - 10:00 AM



Contra Costa Council  
on Homelessness

# AGENDA

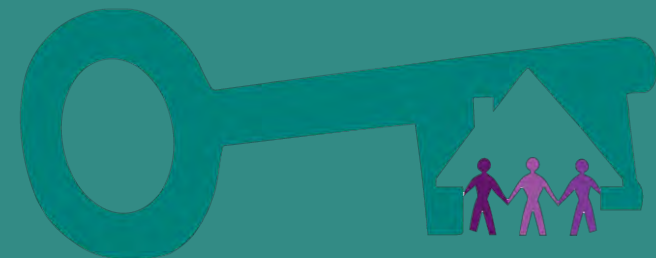
<b>Agenda Item</b>	<b>Presenter</b>	<b>Desired Outcomes</b>
1. Welcome and Introductions	<i>Teri House, Executive Board Chair</i>	<i>Call to order.</i>
2. Zero: 2016 Update	<i>Jennifer Baha, Zero: 2016 Coordinator; Lavonna Martin, Homeless Services Chief</i>	<i>Update on the goals, strategies, and progress being made through our campaign to end veteran and chronic homelessness in Contra Costa.</i>
3. FY2015 NOFA Competition	<i>Amanda Stempson, HomeBase</i>	<i>Report out on the necessary steps and highlighting action items required to be compliant with the NOFA.</i>
4. Committee Updates	<i>Brenda Kain, Vice Chair</i>	<i>Update on the efforts of the Coordinated Entry, Performance Measurement, and HMIS Committees to progress the goals of the strategic plan.</i>
5. Nuts & Bolts	<i>All</i>	<i>Share community announcements.</i>
6. Pin it	<i>All</i>	<i>Future items of discussion/scheduling to be considered by the Executive Board</i>

## 2. ZERO: 2016 UPDATE

Jennifer Baha, Zero: 2016 Coordinator

Lavonna Martin, Homeless Services Chief

*Update on the goals, strategies, and progress being made through our campaign to end veteran and chronic homelessness in Contra Costa.*

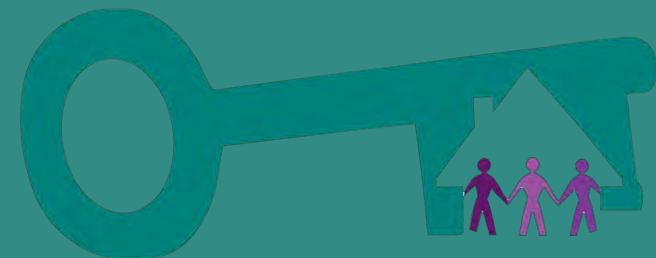


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### 3. FY2015 NOFA COMPETITION

Amanda Stempson, HomeBase

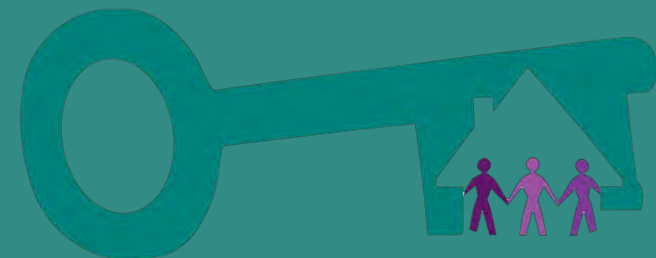
*Report out on the necessary steps and highlighting action items required to be compliant with the NOFA.*



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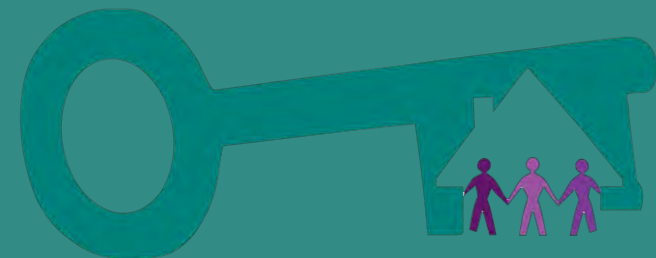
# JUNE NOFA/HUD GRANTEES CMTE MTG.

- Only edit to scoring tool: change “earned income” outcome to “any income” for PSH
- Will need to revisit reallocation scoring tool pending release of NOFA; prioritization by project type:
  1. Coordinated Entry
  2. Permanent Supportive Housing
  3. Rapid Re-Housing
  4. HMIS



# COC COMPETITION TIMELINE

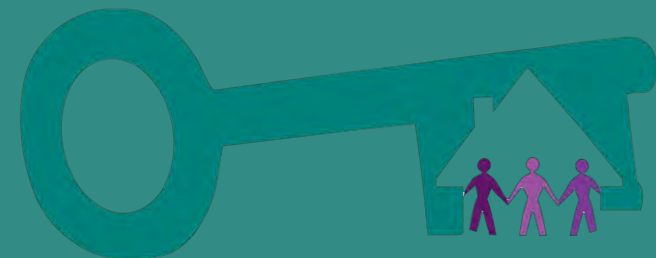
- CoC Registration and Review are complete
- Waiting for the NOFA to be released
- Have begun process of collected needed information to develop program profiles in PRESTO
- Will have regular NOFA/HUD Grantees Cmte meetings throughout competition on 2<sup>nd</sup> and 4<sup>th</sup> Tuesdays, 1-3pm, to orient applicants and prepare applications



## 4. COMMITTEE UPDATES

Amanda Stempson, HomeBase

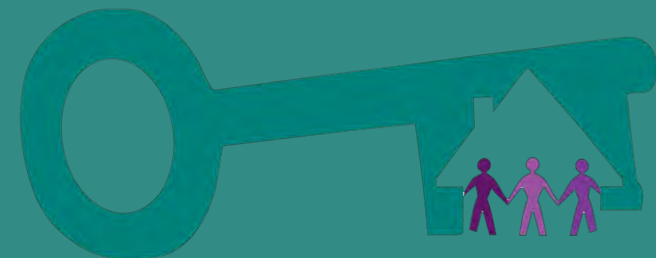
*Update on the efforts of the Coordinated Entry and Performance Measurement Committees to progress the goals of the strategic plan.*



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# COORDINATED ENTRY UPDATE

- Launched a CoC-wide pilot of the VI-SPDAT assessment tool
- Designed our coordinated entry process
- Began PSH Pilot with Housing Placement Committee to test the referral process
- Identified the need for housing navigators and housing locators to ensure successful placements





# COORDINATED ENTRY CLIENT FLOW

## ACCESS & ENTRY

### GOAL:

- Easily accessible locations for homeless and at-risk households
- Exclusive way to be referred to CoC housing resources

### Entry Points

- In Person
  - All CoC/ESG funded agencies
- Over the Phone
  - Access for underserved geographic areas (e.g., East County)
  - Follow-up by phone for referral and assignment
- Outreach Teams
  - Anka
  - Central County Outreach

## ASSESSMENT

### GOAL:

- Uniform and consistent assessment of consumer needs for services/housing

### Assessment Tool: VI-SPDAT

- Tool can be used for initial screening, triage, and scoring for assignment to all permanent housing interventions

### HMIS

- Used to track VI-SPDAT scores
- Updated regularly as client information changes

### Determination of Program Eligibility occurs *after* Initial Assessment

- Determine program type and document eligibility

## ASSIGNMENT & REFERRAL

### GOAL:

- Referral leads to successful enrollment that matches client needs and preferences

### Housing Placement Cmte

- PSH: County
- RRH: SHELTER, Inc.

### Protocols

- Well-defined standards for referrals and service connections
- Standardized use of HMIS to record and track scores for referral

### All Permanent Housing Providers must use VI-SPDAT to receive referrals

## PLACEMENT

### GOAL:

- Centralized system supports clients in successful placements after referral

### Housing Navigators

- Prepare the paperwork to get clients housed

### Housing Locators

- Identify available units
- Landlord advocacy

### Supported by

- Trained volunteers
- Flexible funding

## PARALLEL INITIATIVES

- Zero: 2016

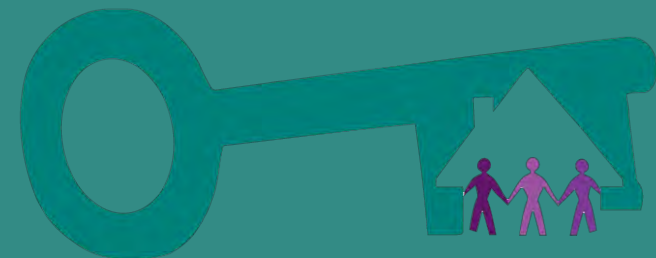
## PARALLEL SYSTEM FOR DOMESTIC VIOLENCE SURVIVORS

**CLIENT AT DV PROGRAM:** STAND! will serve as both an Entry Point and agency receiving referrals. After conducting a standardized screening, STAND! will enter information into VAWA-compliant system and make appropriate referrals using information about all service providers in the CoC.

**CLIENT AT NON-DV ENTRY POINT:** Entry Point staff refers clients identified as DV survivors to the DV system, entering score into VAWA-compliant data tracking system.

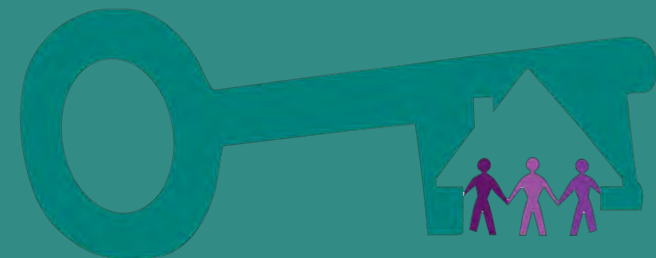
# COORDINATED ENTRY NEXT STEPS

- Evaluate the results of the PSH Pilot
- Refine coordinated entry system design based on lessons learned from pilots
- Leverage Zero: 2016
- Roll out coordinated entry system-wide through additional pilots over the year
- Coordinated Entry Cmte meets 2<sup>nd</sup> Mondays, 2-3:30
  - Next meeting: Monday, August 10<sup>th</sup>



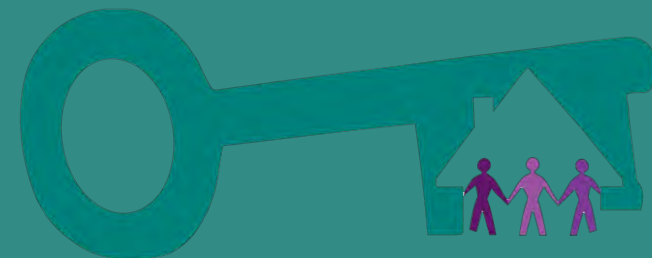
# PERFORMANCE MEASUREMENT UPDATE

- Began monthly meetings in March to develop system-wide performance outcomes by program component
- Informed by new HUD performance measurement guidance released in May
- Reviewed sample reports to determine reporting structure to be designed by September
  - Benchmarks, goals, evaluation questions



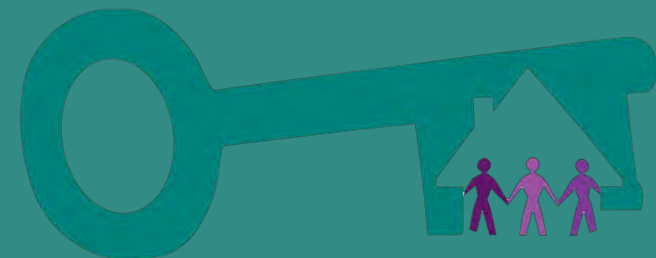
# MEASURES BY PROGRAM COMPONENT

ES	TH	RRH	PSH	SO/SSO
<ul style="list-style-type: none"> <li>Exit to permanent housing</li> <li>Returns to homelessness</li> <li>Average length of stay of those exiting</li> </ul>	<ul style="list-style-type: none"> <li>Exit to permanent housing</li> <li>Returns to homelessness</li> <li>Average length of stay</li> <li>Income increase</li> </ul>	<ul style="list-style-type: none"> <li>Exit to permanent housing</li> <li>Returns to homelessness</li> <li>Length of time homeless if not enrolled at time of assistance</li> <li>Income increase</li> </ul>	<ul style="list-style-type: none"> <li>Retention in some PH</li> <li>Exit to other stable housing (for at least 12 months)</li> <li>Income – increase OR maintain</li> </ul>	<ul style="list-style-type: none"> <li>Street Outreach: Total placement in other Program Components (and breakdown ES, TH, stable housing)</li> <li>SSO (MSC, SOAR, Crisis Centers): Income increase</li> </ul>



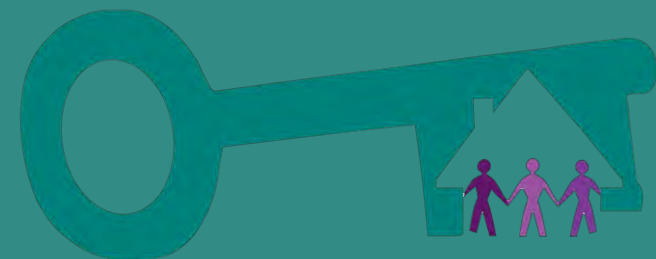
# PERFORMANCE MEASUREMENT NEXT STEPS

- Upcoming meetings:
  - Weds., Sept. 16<sup>th</sup>, 10-12pm:
    - Determine baselines and target outcomes
  - Weds., Oct. 21<sup>st</sup>, 10-12pm:
    - Finalize target outcomes
    - Implement reporting structure



# 5. NUTS AND BOLTS

*Share community announcements.*



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on Homelessness

Volunteers are asked to help:

- greet and route people
- provide translation
- serve food

**we need**  
volunteers  
**to help**

WE NEED YOUR HELP  
for a one-day, one-stop shop to offer a variety of services to people experiencing homelessness, connecting them with benefits, medical care, substance abuse and mental health counseling, social services, housing and shelter.

**Project Homeless Connect**  
Central County

**Wednesday**  
**October 7, 2015**  
9 am-3 pm  
Willow Pass Community Ctr  
2748 E. Olivera Road  
Concord, CA

**connect 11**

# STAND DOWN ON THE DELTA

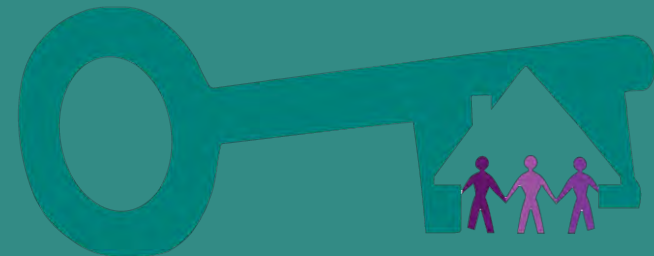
September 11 – 14, 2015

County Fairgrounds, Antioch

We need: Volunteers, Donations

Sign up at:

<http://www.deltaveteransgroup.org>



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## 6. PIN IT

Future items of discussion/scheduling to be considered by the Executive Board.

### Reminders:

- New Exec Board meeting schedule: 4<sup>th</sup> Tuesdays, 3:30 - 5pm in the Homeless Program Conference Room
- Next Exec Board meeting: Tuesday, August 25<sup>th</sup>
- Next Full Membership meeting: Friday, October 16<sup>th</sup>

