

Managed Care Commission

Wednesday, July 16, 2014

4:00—5:30 p.m.

Please Note Meeting Location

595 Center Avenue, Suite 200B

Martinez, CA 94553

(directions/map included)

AGENDA

- | | | | |
|------|-------|---|--------------------------|
| 4:00 | 1.0 | Call to Order by Chair | Joan Lautenberger, Chair |
| | 2.0** | Approval of Minutes | |
| | 2.1 | April 2, 2014 Meeting Minutes (p.2.1.1 to p.2.1.4) | MCC Members |
| | 3.0** | Approval of the Agenda | |
| | 3.1 | July 16, 2014 Agenda (p.3.1.1 to p.3.1.2) | MCC Members |
| | 4.0 | Public Comment | Public |
| | 5.0 | Commissioner Comments | MCC Members |
| | 6.0 | Committee Reports | CCHP Staff |
| | 6.1 | HEDIS Results and
CAHPS Satisfaction Surveys (p.6.1.1 to p.6.1.7) | Kevin Drury |
| | 6.2 | IHSS/CCHP CM Collaborations Update (p.6.2.1 to p.6.2.2) | Laurie Crider |
| | 6.3 | Pharmacy Dept Update (p.6.3.1 to p.6.3.11) | Luke Lim |
| | 6.4 | Standing Reports | |
| | 6.4.1 | MediCal Choice Rate (p.6.4.1) | Wendy Mailer |
| | 6.4.2 | CCHP Enrollment Trend Report (p.6.4.2.1 to p.6.4.2.4) | Wendy Mailer |
| | 6.4.3 | Grievance Report – 1 th Qtr 2014 (p.6.4.3) | Wendy Mailer |
| | 7.0 | Focus Topics | Patricia Tanquary |
| | 7.1 | Exchange Update (p.7.1.1 to p.7.1.5) | |
| | 8.0 | Chief Executive Officer's Report | Patricia Tanquary |
| | 8.1 | Medi-Cal Expansion (p.8.1.1 to p.8.1.2) | |
| | 8.2 | CEO Report – June 2014 – July 2014 (p.8.2.1 to p.8.2.3) | |
| | 8.3 | Finances (p.8.3.1) | |
| | 9.0 | Old Business | |
| | 10.0 | New Business | |
| | 10.1 | <u>Next Meeting</u>
September 17, 2014 (595 Center Avenue, Suite 200, Martinez) – Need to reschedule | |
| | 11.0 | Correspondence & Information | MCC Members |
| 5:30 | 12.0 | Adjournment | |

(** Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deboran Everist on 925-313-6004 at least 48 hours before the meeting.

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AGENDA

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan's Managed Care Commission, dated Wednesday July 16, 2014 and attached herein.

Excepted Matters: None