

# Managed Care Commission

Wednesday, September 20, 2017

4:00—5:30 p.m.

## Please Note Meeting Location

**595 Center Avenue, Suite 100**  
**Martinez, CA 94553**  
(directions/map included)

## **AGENDA**

- |      |       |  |                          |
|------|-------|--|--------------------------|
| 4:00 | 1.0   | Call to Order by Chair   | Joan Lautenberger, Chair |
|      | 2.0** | Approval of Agenda   |                          |
|      | 2.1   | September 20, 2017 Agenda (p.2.1.1 to p.2.1.2)   | MCC Members              |
|      | 3.0** | Approval of the Minutes  |                          |
|      | 3.1   | July 19, 2017 Minutes (p.3.1.1 to p.3.1.5)   | MCC Members              |
|      | 4.0   | Public Comment   | Public                   |
|      | 5.0   | Commissioner Comments  | MCC Members              |
|      | 6.0   | Committee Reports  | CCHP Staff               |
|      | 6.1   | CCHP Performance Improvement Projects (p. 6.1.1)   | Kevin Drury              |
|      | 6.2   | Authorization / Utilization Management<br>Statistics Report (p. 6.2.1 to p.6.2.7)          | Sonja Robinson           |
|      | 6.3   | Member Services Statistics (p. 6.3.1 to p.6.3.8)   | Judi Louro               |
|      | 6.4   | Standing Reports   | Wendy Mailer             |
|      | 6.4.1 | Medi-Cal Choice Rate (p.6.4.1)   |                          |
|      | 6.4.2 | CCHP Enrollment Trend Report (p.6.4.2)   |                          |
|      | 6.4.3 | Grievance Report (p.6.4.3)   |                          |
|      | 7.0   | Focus Topics   | Patricia Tanquary        |
|      | 7.1   | Palliative Care (p.7.1.1 to p.7.1.3)   |                          |
|      | 8.0   | Chief Executive Officer's Report   | Patricia Tanquary        |
|      | 8.1   | Medi-Cal Growth Rate (p.8.1.1 to 8.1.2)  |                          |
|      | 8.2   | CEO Report – August – September 2017 (p.8.2.1 to p.8.2.2)                                  |                          |
|      | 8.3   | Finances (p.8.3.1)   |                          |
|      | 9.0   | Old Business   | Patricia Tanquary        |
|      | 9.1   | Approval of By-Law revisions still pending   |                          |
|      | 10.0  | New Business   |                          |
|      | 10.1  | <u>Next Meeting</u><br>November 15, 2017 (Need to reschedule – proposing November 8, 2017) |                          |
|      | 11.0  | Correspondence & Information   | MCC Members              |
| 5:30 | 12.0  | Adjournment  |                          |

(\*\* Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deboran Everist on 925-313-6035 at least 48 hours before the meeting.

# **Managed Care Commission**

**Wednesday, September 20, 2017**

4:00—5:30 p.m.

**595 Center Avenue, Suite 100  
Martinez, CA 94553**

## **AGENDA**

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan’s Managed Care Commission, dated Wednesday September 20, 2017 and attached herein.

Excepted Matters: None