



COMMUNITY FORUM

Focused on Supportive Housing and Mental Health

Date of Forum: Thursday, July 18, 2019

Time: 1:00PM to 5:00PM

**Location: Contra Costa College, 2600 Mission Bell Drive,
General Education Building - Room 225, San Pablo, CA, 94806**

Purpose of Forum:

To gain input from the community in preparation for the Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan for fiscal years 2020-2023.

A G E N D A

TIME	ITEM	WHO	DESIRED OUTCOMES	MIN
1:00PM	1. Registration, Meet & Greet, Light Lunch	<i>All</i>	<ul style="list-style-type: none"> ○ Register for event ○ Meet local agencies that provide resources to the community ○ Lunch 	60
2:00PM	2. Introduction to MHSA	<i>MHSA Staff</i>	<ul style="list-style-type: none"> ○ Welcome ○ Introduce Service Providers ○ Learn about the MHSA ○ Share local housing updates 	15
2:15PM	3. Contra Costa Interfaith Housing	<i>Keynote Speakers</i>	<ul style="list-style-type: none"> ○ Contra Costa Interfaith Housing (CCIH) Permanent Supportive Housing Discussion <ul style="list-style-type: none"> ➤ What is permanent supportive housing (PSH)? (eligibility, subsidized rent, services) ➤ Personal experience with PSH (resident) ➤ Preview small group discussion questions 	35
2:50PM	4. Community Program Planning Process	<i>All</i>	<ul style="list-style-type: none"> ○ Breakout into small groups and discuss service needs for permanent supportive housing 	70
4:00PM	5. Reconvene	<i>All</i>	<ul style="list-style-type: none"> ○ Return to Main Room (GE 225) 	10
4:10PM	6. Group Sharing, How to Stay Involved, Prioritization of Service Needs, Public Comments, and Input & Evaluation Forms	<i>All</i>	<ul style="list-style-type: none"> ○ Small group representatives report out ○ Learn about involvement in our committees and workgroups ○ Describe Service Needs Prioritization & Voting Process ○ Public Comments from Community ○ Fill out Input & Evaluation Forms and return to MHSA Staff 	50
5:00PM	7. Conclude	<i>MHSA</i>	<ul style="list-style-type: none"> ○ End of forum 	

Guidelines for Forum Participants

The counsel and advice of all participants in the forum process is highly valued in planning and preparation of Mental Health Services Act funded programs and services. In order for all voices to be expressed in a productive, safe and respectful environment, the following set of self-governance guides are asked of all forum participants:

1. We are committed to honoring people's time. Please help us by arriving on time, asking questions, speaking to the topic at hand, and allowing for others to speak.
2. Turn your cell phone ringers off or set them on vibrate. If you need to take a call, please exit quietly into the hallway and take calls away from the doors.
3. Avoid providing any distractions, such as side bar conversations.
4. Wait to be recognized before speaking, and keep your comments direct and brief.
5. It is okay to disagree, as different perspectives are welcomed and encouraged. Please be polite and respectful and allow for others to voice their views as well.
6. Please refrain from criticizing a specific person or viewpoint in a negative manner during the forum and in group discussions. Outside of the forum, please speak to MHSA staff support for assistance in having your concerns heard and addressed through the appropriate channels.
7. An individual may be asked to leave should they behave in a manner that threatens the safety of any participant, or does not honor the terms of these guidelines.

Additional Resources

1. **Contra Costa County MHSA website:** <https://cchealth.org/mentalhealth/mhsa/>
2. **Service Directory:** Packet in folder with mental health services by region in county. Can also be found on the MHSA website under Links & Resources.
3. **Contra Costa County Access Line:** 1-888-678-7277
4. **Contra Costa Interfaith Housing:** <https://ccinterfaithhousing.org/>
5. **The Contra Costa Crisis Center:** 211

MHSA Issue Resolution Process

Consumers (clients) are encouraged to discuss issues.

1. Please refer to the MHSA website should an individual wish to request a review of any issue related to:
 - The MHSA Community Program Planning Process
 - Consistency between approved MHSA plans and program implementation
 - The provision of MHSA funded mental health services
2. Consumers (clients) may also discuss issues regarding their mental health services directly with their provider and may request a Change of Provider for any reason. Consumers dissatisfied with their mental health services in this county may file a grievance at any time without discussing the issue with their provider. Consumers may contact the following people who will assist in resolving complaints:
 - Consumer Assistant (a staff person identified at each program to help with the grievance process)
 - Quality Improvement Coordinator: 925-957-5160
 - Grievance Advocate (not a direct county employee): 925-521-1231. Collect calls are accepted.